



Westbury Schools Case Study



SOTI & Westbury Schools: Taking Mobility for the Education Sector to New Heights!



About Westbury Schools

The Westbury Public Schools are located in northern Nassau County, on Long Island, NY. Their outstanding programs, such as Advanced Placement, Magnet Academy, Navy JROTC, Advanced Technology, Pre-K and Kindergarten, prepare students for high school and beyond.

The Business Challenge

As mobile devices infiltrate the education sector, the learning experience is highly enhanced. However, educational institutions are faced with the challenge of ensuring that these devices are used for their intended purpose. It becomes essential to secure and manage devices in the classroom to streamline the process for educators, and to protect the privacy of users. The Westbury Public Schools were looking for a Enterprise Mobility Management (EMM) solution that could enable their IT Help desk to remote control the devices in an unobtrusive way, in order to offer timely assistance in securing and managing the way that information was being exchanged. They needed a solution that could provide configuration of security settings to match user profiles, filter content and monitor usage patterns. The Westbury Public Schools evaluated several EMM solutions, and finally decided that SOTI's award-winning MobiControl solution could offer the reliability, ease of use and range of features that they were looking for, to enhance their mobility strategy.

The Solution

SOTI's MobiControl is the EMM solution of choice for the Westbury Public Schools. Equipped with MobiControl, Westbury Schools have the ability to manage, secure and support their ZTE Optik tablets over the Sprint network, reducing device management costs while ensuring compliance with security standards. With more than a decade of expertise and over 10,000 enterprise customers worldwide, MobiControl enables organizations

to manage and secure millions of corporate and employee-owned devices and to enforce BYOD policies. SOTI has a rapidly expanding customer base of school districts, education boards and Universities that are successfully managing their mobile and e-learning programs with MobiControl's innovative technology. MobiControl's advanced management and security features include: Secure Content Locker, Self Service Portal, Classroom App Catalog, Device Lockdown/Kiosk Mode, Real-Time Remote Control and Help Desk tools, Location Tracking, Geofencing, Web Filtering and more.

Using MobiControl's lockdown/kiosk mode functionality, Westbury Schools can restrict the students' ability to use specific device features and applications, thereby blocking unauthorized device controls and applications while protecting the devices against viruses and malware. This reduces support costs from device malfunctions caused by students changing device settings and also ensures that Westbury is compliant with the Children's Internet Protection Act (CIPA). Through MobiControl's centralized Web Console, the school district can deploy application updates and synchronize data over-the-air for their entire fleet of mobile devices. In addition, relying on MobiControl's robust remote control and help desk technology, IT administrators can remotely troubleshoot and fix device issues in a matter of minutes.

The Result

Introducing MobiControl has enabled Westbury Public Schools to harness the power of technology for educational purposes, while also avoiding the problems that emerge when utilizing mobile technology in the classroom. Because of MobiControl, not only have mobile assets been controlled in an efficient manner, but the devices have also been employed by students in interactive and responsible ways. Thus, students in the Westbury Schools can now achieve the maximum benefits of 1:1 education, and teachers and administrators in turn are reassured that this focused experience is free of inappropriate subject matter.

Industry Application Area:
Education

Mobile Devices:
ZTE Optik Tablets

Summary:

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Challenges

Support Remote Mobile Devices, Manage Applications, Ensure Responsible Usage, Secure Sensitive Data

MobiControl Solution

Remote Control for 1:1 assistance, Kiosk Mode, Mobile Application Management (MAM) tools, Web Filtering, Classroom App Catalog and Remote Lock/Wipe

Result

Efficient Device and Application Management Responsible Device Use, Enhanced Security, Engaged Student Learning

"With MobiControl, we now have the ability to provide fast remote support to fix any device issues and deploy applications over-the-air, which has increased the efficiency of both IT departments and educators, and reduced the costs associated with managing mobility. Also, MobiControl allows us to grant access to a pre-defined list of applications and content, enabling educators to use mobility to enhance the learning experience."

Jay Marcucci, Director of Technology,
Communication & Information
Services, Westbury Public Schools

About SOTI Inc.

SOTI is the world's most trusted provider of Enterprise Mobility Management (EMM) solutions, with over 14,000 enterprise customers and millions of devices managed worldwide. SOTI makes mobility work by developing industry-leading solutions for EMM, allowing organizations to support corporate-liable and Bring Your Own Device (BYOD) policies. SOTI MobiControl solves the unique challenges involved in managing, securing, supporting, and tracking mobile and desktop computing devices across all platforms.

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